



Rainbow Health Ontario
A Program of *Sherbourne Health Centre*

Frequently Asked Questions on Education and Training

Can you tell me about RHO's trainings?

Each training session will cover relevant and specific topics and issues for LGBT. The training session is a combination of didactic and interactive case scenarios, exercises on self –reflection of values, beliefs, myths and stereotypes. The various training sessions provide an overview of these topics: exploration of the history of LGBT, impact of criminalization of LGBT, health disparities for LGBT persons, newcomer LGBT, LGBT youth, senior LGBT and health needs, current research on LGBT health, organizational development and creating inclusive policies y to serve LGBT clients and staff.

What training topics are available?

All the training topics, descriptions and learning objectives are listed on the training page, <http://www.rainbowhealthontario.ca/training/RHOtraining.cfm>

Where are RHO training sessions offered?

As a province wide program, RHO will travel to your site to deliver training as long as there are enough participants. We can also provide training at a mutually convenient site such as a library or community centre if several agencies are being trained together. RHO also offers open training sessions periodically at our Toronto facility which can be attended by individual staff members.

Can topics be tailored to specific audiences or agency?

Yes, RHO's training sessions are always tailored to suit each organization and to take in to account the services it offers and populations it serves already.

Who do I contact for training?

For all training enquiries please contact the Education Coordinator, Devan Nambiar, dnambiar@rainbowhealthontario.ca or 416-324-4100 ext.5262

What is the cost of the training?

The cost for the training is based on a cost recovery basis. The average cost of training is approximately \$100.00 to \$200.00 for the entire session in the day. For community groups or unfunded organizations, there is a sliding scale.

Can we request RHO's Canadian Medical Education (CME) sessions for the physicians in our organizations?

Every licensed physician is required to earn a certain number of CME credits each year in order to retain their license. We currently have four CME sessions accredited by the College of Family Physicians of Canada and we are pleased to offer these sessions to physicians and other clinical providers. Since RHO must apply for approval from the College of Family Physicians of Canada before we present each session and must pay a fee for CME designation, we need to schedule the training session well in advance and

have a guaranteed minimum number of attendees. For more information on CME please refer to <http://www.rainbowhealthontario.ca/training/RHOtraining/CME.cfm>

Do you provide resources and photocopies at the training?

Yes, RHO provides all participants a copy of the presentation. We can provide a hard copy or e-copy (pdf). Let us know in advance of your preference.

Who delivers the training?

Training is delivered by RHO staff, external contracted trainers, SOY staff, LGBT Parenting Network and clinical staff from Sherbourne Health Centre depending on the particular workshop. For more information look at the training page at, <http://www.rainbowhealthontario.ca/training/RHOtraining.cfm> .

Can I request a workshop through the Community Outreach Worker in my region?

Yes, you can. The Community Outreach Worker will contact the staff at RHO of your request. Sometimes our outreach staff will participate in training session but this is not their main responsibility.

Are there a minimum number of people who can attend a training session?

RHO requests a minimum of 10 people from the agency to attend. The maximum number of people will depend on room size and event.

Who is the cheque made payable to?

Rainbow Health Ontario is a program of Sherbourne Health Centre. Your cheque for training by RHO is should be made payable to Sherbourne Health Centre and sent in with your invoice.

Do we need to provide any AV equipment?

RHO would appreciate it if the host agency can provide a laptop and LCD projector. If it is not possible, please inform us and RHO will bring the AV equipment. Other presenters may choose to bring their own AV equipment.

What is the preferred deadline to request a training session?

RHO staff would appreciate a minimum of one month's notice to book a mutually convenient day and time.

For all other questions, please contact us by email or call us. Thank You.